## **CLAIM AMENDMENTS**

Please cancel Claims 1-16.

Claims 1-16 (canceled).

Please add the following new claims:

17. (New) A method to make a reply call to a voice mail message, comprising:

receiving transfer of a communication that relayed the voice mail message;

receiving a message indicating a reply call to the voice mail message is to be directed to a reply telephone number;

making a call to the reply telephone number; and

bridging the communication that relyted the voice mail message with the call to the reply telephone number to form the reply call.

- 18. (New) The method of Claim 17, wherein the message comprises a remote operation (RO) parameter including the reply telephone number and an identifier for the reply call.
- 19. (New) A system for making a reply call to a voice mail message, comprising:

a network element operative to receive a transfer of a communication that relayed a voice mail message;

the network element operative to receive a message indicating a reply call to the voice mail message is to be directed to a reply telephone number;

the network element operative to cause a call to the reply telephone number to be made; and

the network element operative to cause the communication that relayed the voice mail message to be bridged to the call to the reply telephone number to form the reply call.

20. (New) The system of Claim 19, wherein the message comprises a remote operations (RO) parameter including the reply telephone number, and an identifier for a reply call.